Vivek M

Senior Salesforce Developer

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LinkedIn

Career Summary

B.Tech (Production Engineering) with an overall experience in **Salesforce Development for 5+ years**, total industry experience of **7+ years**. Adaptable and a quick learner; possess skills to work under pressure. Possesses strong **technical, management, communication & interpersonal skills.**

Career Objective

Career Enhancement in Salesforce development and work in a challenging environment using my technical, analytical and management skills for the growth of the organization as well as improve my knowledge and expertise, thereby achieving personal and professional growth.

My Core Competencies include:

- Lightning web component
- Apex
- Lightning Flows
- Admin Configurations
- Sales Cloud
- Experience cloud
- JavaScript & CSS

- Team Handling Skills.
- Problem solving
- Communication
- Analytical Skills
- Fast Learner

Certifications

Salesforce

1. Salesforce Certified Administrator
2. Salesforce Certified JavaScript Developer I
3. Salesforce Certified Experience Cloud Consultant
4. Salesforce Certified Platform App Builder
5. Salesforce Certified Sharing and Visibility Architect
6. Salesforce Certified Development Lifecycle and Deployment Architect
7. Salesforce Certified Data Architect
8. Salesforce Certified Application Architect
9. Salesforce Certified Platform Developer I
10. Salesforce Certified Platform Developer II
11. Salesforce Certified Integration Architect
12. Salesforce Certified AI Associate

Copado

1. Copado Certified Fundamentals I

◆**As a Salesforce Developer following are my areas of strengths:**

- ✓ Highly skilled with Lightning Web Component development
- ✓ Extensive hands on experience in Apex and SOQL
- ✓ Hands on experience on Lightning flows.
- ✓ Worked extensively on experience cloud(Aura & LWR Sites) where LWC components were mostly used.
- ✓ Worked on component development in Sales and Service cloud
- ✓ Configuration and SF Administration
- ✓ Worked on multiple outbound and Inbound REST API integrations
- ✓ Experience in using SF Standard rest APIs and Composite requests
- ✓ knowledge in JavaScript and CSS. Hands on in community CSS overrides to customize the experience cloud sites.
- ✓ Working experience with Inbound and outbound REST API integration.
- ✓ Knowledge in using 3rd party JS libraries in LWC
- ✓ Knowledge in LWC OSS, Node Js and basic knowledge using Bootstrap and JQuery.
- ✓ Basic knowledge in Aura and VF pages
- ✓ Working experience with JSON Data handling.
- ✓ Involved in Design, Build, Documentation and Implementation of client deliverables as per business requirement.
- ✓ Good exposure in client interactions, team handling and delivered project deliverables on time
- ✓ A thorough professional with strong communication, leadership, and problem solving skills.

◆Projects worked on

Project #1
BI MDR Support – Accenture &
Viewpoint Support - Accenture -Internal

Organization   : Accenture Pvt Ltd.
Client   : Multiple Clients
Duration   : Dec, 2016 to Dec 2017
Role   : Automation Tester
Team Size   : 5

Project #2
ALSC AO – Accenture

Organization   : Accenture Pvt Ltd.
Client   : Multiple Clients
Duration   : Jan, 2018 to Apr 2019
Role   : Automation Tester, SF Developer
Team Size   : 4

◆Acquired good knowledge of **Salesforce** from:
Project #3
Cisco Systems – Accenture

Organization   : Accenture Pvt Ltd.
Client   : Cisco
Duration   : May, 2019 to Feb 2023
Role   : Salesforce Developer
Team Size   : 8
Role & Responsibilities:
  ✓ Development of LWC components based on Business requirement in both Sales cloud
     and Experience cloud.
  ✓ Development of Apex classes as per Business logic.
  ✓ Worked on basic API integration of an external application with salesforce, making API
     calls and getting the data to salesforce custom objects.
  ✓ Worked on multiple experience cloud site setup and solution related to complex
     problems.
  ✓ Extensively worked on customization of Experience cloud pages using CSS overrides.
  ✓ Worked on updating Aura components as per changing requirements.
  ✓ Worked on Test Script automation using Java- Selenium

Project #4
Honda – LTIMindtree

Organization   : LTIMindtree Limited.
Client   : Honda
Duration   : March, 2023 to May,2023
Role   : Salesforce Developer
Team Size   : 5
Role & Responsibilities:
  ✓ Project was in a critical stage and needed to complete development on very strict
     timelines
  ✓ Development and bug fixing of LWC components and Apex Classes.
  ✓ Development of Apex classes and Test classes
  ✓ Outbound Integrations and error handling
  ✓ Mock API setup in postman to help unit testing the UI components

Project #5

LTFS Unified LOS – LTIMindtree

Organization   : LTIMindtree Limited.
Client   : LTFS
Duration   : May, 2023 to Feb,2024
Role   : Salesforce Developer
Team Size   : 12

Role & Responsibilities:

✓ High Level and Low level design and documentation of components understanding existing system and requirements
✓ Development Salesforce application for Unified Loan Originating system
✓ Development of partner community sites
✓ Development of LWC components, Apex classes, Unit Test Classes and Lightning flows.
✓ Configurations and Admin tasks
✓ Working with external JS Libraries in LWC components.
✓ Document upload and download integrations.
✓ Multiple other Outbound and Inbound REST API integrations.

Project #4

LTFS LOS – LTIMindtree

Organization   : LTIMindtree Limited.
Client   : LTFS
Duration   : Feb, 2024 to till date
Role   : Salesforce Developer/SME/Architect
Team Size   : 3 for LWR conversion, 8 for Farm Team

Role & Responsibilities:

✓ Leading Conversion of VF sites to LWR Sites.
✓ SME, Architect role for Farm Loan Team.
✓ Refactoring of poorly written existing Apex code and SOQL queries.
✓ Implement best practices, performance and Apex code usage in the org.
✓ Exception handler framework implementation.
✓ Generalization of Customized solution and making it configurable.
✓ Encryption/decryption of sensitive data which is pulled to front end.
✓ Document upload and download integrations.

Achievements & Awards

1. Developed two **Google chrome extensions single-handedly for Salesforce developers** and published to **Chrome Web Store**
   a. [Salesforce Super Developer Tools](#)
   b. [Salesforce Custom Label Manager](#)

2. Coach Badge from LTIMindtree on Sep 2023
3. Strategic Thinking Badge from LTIMindtree on Sep 2023
4. Kudos Recognition (Respect for the Individual)) from Accenture on Dec 2022
5. Kudos Recognition (Delivery Star) from Accenture on Aug 2022
6. Cisco Account Monthly Awards from Accenture June 2022
7. Kudos Recognition (Client Value Creation) from Accenture on Feb 2022
8. Cisco Account Unsung Heroes Award from Accenture on Dec 2021

Educational Qualification

Bachelor of Engineering Production Engineering	2012-2016		CGPA : 6.86

School level	12th	2011	81.8%
	10th	2009	82.8%

Personal Details

Permanent Address: 'Vismayam' , Mangalam P.O , Malappuram D.T, Kerala,676561
Date of Birth: 08-04-1994
Languages Known: English, Malayalam, Tamil and Hindi

I hereby declare that all the information furnished above is true and correct to the best of my knowledge.

Name: Vivek M   Place: Tirur, Kerala